

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Kenneth H. Abbott et al.  
Serial No.: 09/894,642  
Confirmation No.: 1958  
Filed: June 27, 2001  
For: MANAGING INTERACTIONS BETWEEN COMPUTER USERS'  
CONTEXT MODELS  
Examiner: J. M. Cloud  
Art Unit: 2444

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I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being transmitted via the Office electronic filing system in accordance with § 1.8(a)(4).

Dated: Feb. 12, 2010

Signature: Stanielle Carter

**AMENDMENT IN RESPONSE TO NON-FINAL OFFICE ACTION**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

**INTRODUCTORY COMMENTS**

In response to the Office Action dated November 10, 2009, please amend the above-identified U.S. patent application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 9 of this paper.